

DISCLOSURE INFORMATION

The following information provides you with an important overview of One50 Group KS Limited (One50 Group), our duties to you, fees and how we manage complaints.

Licence Status and Conditions

Booster Financial Services Limited, FSP28287, trading as Booster, holds a financial advice providers licence issued by the Financial Markets Authority (FMA). The team employed by One50 Group, operate as nominated representatives of Booster for the provision of financial advice services under their licence.

Nature and Scope of Advice

One50 Group provides advice on Booster KiwiSaver & Booster Managed Funds.

Our team provide financial advice services in relation to new KiwiSaver accounts, changing KiwiSaver providers, changing contributions, withdrawing funds from KiwiSaver and transferring Australian Superannuation to KiwiSaver.

Our team also provide financial advice in relation to Booster Managed Funds.

Any financial advice provided by our team will take account only of the information provided to us about our clients' particular needs, financial situation or goals.

Fees, expenses, or other amounts payable

We do not charge any fees, expenses or any other amount for financial advice given to you unless specifically agreed prior.

Conflicts of interest and commissions or other incentives

All One50 group team members are salaried employees.

One50 Group is paid a commission and sometime a service fee from Booster in return for administering your KiwiSaver and/or Managed Funds account on your behalf. The amount of commission received varies depending on the type and amount of funds under management.

One50 Group and our team may receive indirect benefits from providers such as business lunches, tickets to sporting and/or cultural events or corporate promotional merchandise.

We recognise that the above commissions and incentives may create conflicts of interests for One50 Group and our team. To manage these conflicts, we follow an advice process that ensures our recommendations are made based on your financial goals and circumstances. One50 Group undertakes compliance audits of our team members, who undergo specialised training in this area. One50 Group also annually reviews our conflicts of interest compliance framework.

Complaints & Disputes Process

If you are not fully satisfied with our services, please contact One50 Group, who will try to resolve your complaint to your satisfaction.

If a satisfactory resolution is not able to be achieved, One50 Group will refer your complaint to Booster. Booster's complaints officer will formally acknowledge your complaint in writing and will endeavour to resolve your complaint fairly and within a timely manner.

If you are unable to resolve your complaint with Booster, you can refer it to our external independent dispute resolution scheme, Financial Services Complaints Limited (**FSCL**), of which One50 Group is a member. FSCL is an approved independent dispute resolution scheme which handles complaints against financial service providers. FSCL is free to consumers and its decisions are binding on us (but not on you). Further information about FSCL is available from www.fscl.org.nz. You may contact FSCL directly on 0800 347 257.

Please click [here](#) for more details on Booster's complaints handling process.

Duties

One50 Group and anyone who gives financial advice on our behalf, has duties of which we are bound by under the Financial Markets Conduct Act 2013 (**Act**).

We are required to:

- Meet certain standards of competence, knowledge and skill, as set by the Code of Professional Conduct for Financial Advice Services (**Code of Conduct**). These have been designed to ensure that we have the relevant expertise to provide you with advice.
- Take reasonable steps to ensure that you understand the nature and scope of the advice we give you and let you know if there are any limitations on the advice we provide. This will help you ensure that the advice provided meets your goals and objectives.
- Give priority to your interest, by taking all reasonable steps to make sure our advice isn't materially influenced by our own interests.
- Exercise a prudent level of care, diligence and skill.
- Meet certain standards of ethical behaviour, conduct and client care as required by the Code of Conduct. These are designed to ensure that we treat you as we should and give you suitable advice.
- Not offer or recommend a financial product that contravenes the Act or related regulations. This gives you peace of mind that the products we recommend are compliant with relevant laws.
- Make certain disclosure information available to you, at certain times, for example when advice is provided. We must not provide false, misleading or incomplete information.
- You can access the Code of Professional Conduct for Financial Advice Services [here](#).

This is a summary only of the duties that we have. More information is available by contacting us, or by visiting the Financial Markets Authority website at www.fma.govt.nz.

Contact Details

One50 Group KS Limited

Phone: 0800 80 20 88

Email: compliance@one50group.co.nz

Address: 6/10 Canaveral Drive, Rosedale, Auckland 6032